

# Power Systems Academic Initiative Job Board

North America

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## Entry Level

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New postings for the week of June 18 are below.

Previously posted jobs are listed by State.

	Job Title	Company	City, State	Posted
<a href="#">View</a>	Chef UNIX Systems Engineer	Navy Federal Credit Union	Vienna, VA	June 18
<a href="#">View</a>	Engineer – Open Systems Linux and UNIX	Cincinnati Childrens Hospital	Cincinnati, O	June 18
<b>ARKANSAS</b>				
<a href="#">View</a>	Global Account Specialist	WESCO International	Little Rock, AR	Dec 20
<b>CALIFORNIA</b>				
<a href="#">View</a>	IT Support Technician	Pechanga Resort and Casino	Temecula, CA	Aug 3
<a href="#">View</a>	Software Developer 	Profound Logic Software	Orange County, CA	ongoing
<a href="#">View</a>	Product Support Specialist 	Profound Logic Software	Orange County, CA	ongoing
<b>FLORIDA</b>				
<a href="#">View</a>	Junior Product Support Engineer	FICO	Miami, FL	Apr 24
<a href="#">View</a>	Legacy Application Developer/Analyst	Florida Health Care Plans	Holly Hill, FL	Oct 5
<a href="#">View</a>	Specialist, IT Development (OSS-Java)	Frontier Communications	Richardson, FL	July 7
<b>ILLINOIS</b>				
<a href="#">View</a>	Operations Support	Precoat Metals	Granite City, IL	Jan 4
<b>INDIANA</b>				
<a href="#">View</a>	Operations Support	Precoat Metals	Kingsbury, IN	Nov 16
<b>IOWA</b>				
<a href="#">View</a>	AS400 Programmer	Dexter Laundry	Fairfield, IA	Apr 26

	Job Title	Company	City, State	Posted
<b>MASSACHUSETTS</b>				
<a href="#">View</a>	IT Help Desk Technician	Charles River Apparel	Sharon, MA	Jan 29
<a href="#">View</a>	Support Analyst	McCracken Financial Solutions	Billerica, MA	July 28
<b>MICHIGAN</b>				
<a href="#">View</a>	IT Help Desk Specialist	EJ	East Jordan, MI	June 6
<a href="#">View</a>	IS Programmer 	Hastings Manufacturing Co	Hastings, MI	Feb 5
<a href="#">View</a>	Programmer	Henry Ford Health System	Jackson, MI	Oct 5
<b>MISSISSIPPI</b>				
<a href="#">View</a>	Software Programmer/Mainframe	Howard Industries	Laurel, MS	Apr 13
<b>MISSOURI</b>				
<a href="#">View</a>	Payroll Specialist	Central Power Systems and Services	Liberty, MO	July 11
<a href="#">View</a>	Operations Support Technician 	Connectria Hosting	St. Louis, MO	Ongoing
<b>NEBRASKA</b>				
<a href="#">View</a>	IT Technician	Associated Wholesale Grocers	Omaha, NE	Mar 28
<b>NEVADA</b>				
<a href="#">View</a>	iSeries Systems Engineer	Station Casinos	Las Vegas, NV	June 6
<a href="#">View</a>	Application Analyst	Scientific Games	Las Vegas, NV	Jan 11
<b>NEW JERSEY</b>				
<a href="#">View</a>	Test Engineer/System Integration Air Traffic	Leidos	Atlantic City, NJ	Apr 10
<b>OHIO</b>				
<a href="#">View</a>	Programmer Analyst 	Weastec	Hillsboro, OH	Jan 4
<a href="#">View</a>	IT Help Desk Technician	Dayton Freight	Dayton, OH	Oct 31
<a href="#">View</a>	Software Developer	Dayton Freight	Dayton, OH	Jan 14
<a href="#">View</a>	Experienced Software Developer	Dayton Freight	Dayton, OH	Jan 14
<a href="#">View</a>	Software Developer 	Profound Logic Software	Dayton, OH	ongoing
<a href="#">View</a>	Product Support Specialist 	Profound Logic Software	Dayton, OH	ongoing
<b>PENNSYLVANIA</b>				
<a href="#">View</a>	Cash Applications Specialist	WESCO International	Pittsburgh, PA	July 6

	Job Title	Company	City, State	Posted
<a href="#">View</a>	Junior Software Developer	Vermont Information Processing	Treose, PA	July 5

<a href="#">View</a>	Web Application Developer	Vermont Information Processing	Treose, PA	July 5
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## TEXAS

<a href="#">View</a>	Code Deployment / Production Support Engineer	Prudential Financial	El Paso, TX	Jan 31
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<a href="#">View</a>	ITAM Inventory Engineer	SHI International Corp	Austin, TX	Jan 30
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<a href="#">View</a>	System Administrator	Elliott Electric Supply	Nacogdoches, TX	Aug 16
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<a href="#">View</a>	TSS Analyst – Deskside Support	Bed Bath and Beyond	Lewisville, TX	Apr 1
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<a href="#">View</a>	IT Helpdesk / Service Desk Analyst	Buchanan Technologies	Grapevine, TX	Aug 10
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<a href="#">View</a>	Technical Consultant, Cloud & Automation	Hewlett-Packard	Dallas, TX	Jan 7
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## VIRGINIA

<a href="#">View</a>	I.S. Application Development Specialist	Children's Hospital of the King's Daughter	Chesapeake, VA	Feb 14
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<a href="#">View</a>	Entry Level Programmer/Engineer	Progeny Systems	Manassas, VA	ongoing
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## WASHINGTON

<a href="#">View</a>	JAVA Application Server Admin.	Costco	Issaquah, WA	Mar 15
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<a href="#">View</a>	IT Operations Monitoring Analyst	Costco	Issaquah, WA	Sept 21
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<a href="#">View</a>	Systems Engineer	Confluence Health	Wenatchee, WA	Apr 7
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## WISCONSIN

<a href="#">View</a>	Distribution Operations Analyst	Uline	Pleasant Prairie, WI	June 22
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<a href="#">View</a>	IBM Midrange Programmers	Datawright	Elm Grove, WI	ongoing
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## BRITISH COLUMBIA

<a href="#">View</a>	Analyst, Technical Services	Cayenta	Vancouver, BC	Mar 7
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## ONTARIO

<a href="#">View</a>	Cash Applications Specialist	Wesco	Mississauga, ON	Jan 25
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**Job Title****Company Name and description**

[IBM Midrange Programmers](#)

[Datawright](#) Elm Grove, WI

Job ID:

[Details and apply](#)

Posted: ongoing

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## Job Title

## Company Name and description

### Operations Support Technician

Connectria Hosting St. Louis, MO

Posted: ongoing

#### **About the Job**

#### **Want to be rewarded & appreciated for what you do?**

We are ranked as one of the Best Places To Work by the St.Louis Post-Dispatch & St.Louis Magazine!

This is a great opportunity with one of the world's fastest growing server hosting companies! Read on...

#### **About Us:**

Connectria Hosting provides award-winning Cloud Computing and Managed Hosting from our world-class data centers in St. Louis, Philadelphia and Dallas. Connectria has been listed among the Inc. 500/5000 Fastest Growing Companies for the past 5 years, and one of the Best Places To Work in St. Louis for the past 3 years. Connectria has nearly 1,000 customers in 30+ countries located throughout the world.

#### **Position Description: Operations Support Technician**

#### **Position Profile:**

Due to continued growth in our custom hosting division we are expanding our Operations Support Team.

We are 24/7/365 organization and the positions being offered required three month rotating shift (off hours) work and holiday work. (can NOT work around school schedules)

This is an entry level job so on the job training is provided, but experience and/or knowledge in the IT field is a bonus. We also like to promote from within, so these positions may eventually lead to opportunities elsewhere within our organization.

Some of the duties include: monitoring of enterprise networks, building and troubleshooting server hardware, as well as, communicating with customers and engineers.

#### **Required Skills:**

- Have basic understanding of client server architecture.
- Have basic understanding of TCP/IP and networking concepts
- Have strong organizational skills with ability to multitask.
- Strong communication skills over phone, e-mail and documentation
- Be able to thrive in a dynamic environment & work independently
- Be able to pass a background check to include drug screening
- Be able to work in the St. Louis area
- Fit within our mandatory No Jerks Allowed® company policy

#### **Desired Skills:**

- Experience in IBM AS/400 / iSeries / System i technologies
- An Associate's degree or equivalent knowledge.
- Network Operation Center experience preferred.
- Technical certifications preferred

### **What's In It For You?**

The opportunity to work with one of the fastest growing companies in the country, and a great place to work! Connectria offers the comfortable offices and generous benefits you'd expect from a large company, with the relaxed family oriented atmosphere of a small company.

We offer an excellent compensation plan, generous benefits with 100% paid employee medical and dental insurance, paid vacations, 401(k), disability insurance, on-site fitness center, St. Louis Cardinals & St. Louis Blues tickets for our employees, and much more. In fact, there are too many added incentives to list!

So if you're interested in a great opportunity with one of the fastest growing technology companies and best places to work in St. Louis, we'd love to talk with you!

Connectria is an Equal Opportunity Employer.

### **How to Apply:**

Please send your resume to the following:  
Rob Bushway [openposition@connectria.com](mailto:openposition@connectria.com)

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**Job Title****Company Name and description****[Entry Level Programmer/Engineer](#)**

Job ID: 79153

Posted: ongoing

**[Progeny Systems](#)**

Manassas, VA

Career opportunities are available for recent grads with BS in Computer Engineering, Computer Science, Systems Engineering or related technical field.

**REQUIREMENTS**

- New or Recent graduates with B.S. degree in Computer Engineering, Computer Science, Systems Engineering or related technical field.
- AS, MSCE, MCP, Prior IT/Computer Science and/or Lab Tech experience may be substituted

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Job Title	Company Name and description
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[Product Support Specialist](#)

Job ID:

Posted: April 29, 2015

[Profound Logic Software](#)      Dayton, OH

Profound Logic, an innovator in IBM i application modernization software, is looking for a Product Support Specialist to join our Dayton, OH office.

As a Product Support Specialist with Profound Software, you will be joining our group of professionals who love what we do, are passionate about our products, and put our customers first. The Product Support Specialist will be responsible for providing first-line of phone and email technical support for new and existing customers. In this capacity, you will also manage and deliver training materials and product documentation, as well as perform on-site customer training.

**Qualified applicants must possess the following:**

- Excellent written and verbal skills
- Exceptional interpersonal and customer relationship skills
- Strong time management skills
- Willingness to take on additional tasks and multitask as needed
- High level of interest in IT and Computer Programming

**The following skills are a major plus:**

- Web 2.0 technologies (HTML, JavaScript, AJAX, PHP)
- Familiarity with the IBM i (iSeries/AS400) server
- ILE RPG coding

**Key Benefits:**

- You will be a part of a highly talented, motivated, and passionate team
- You will help define the future of browser-based application development
- You will assist customers from all over the world in creating critical business applications
- You will receive competitive pay and company benefits
- You will have direct influence over the company's success and receive bonuses based on company performance

This position offers a competitive salary, benefits, and bonuses.

Contact [careers@profoundlogic.com](mailto:careers@profoundlogic.com) to apply.

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Job Title	Company Name and description
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[Product Support Specialist](#)

[Profound Logic Software](#)      Orange County, CA

Job ID:

Posted: Ongoing

Profound Logic, an innovator in IBM i application modernization software, is looking for a Product Support Specialist to join our Orange County, CA office.

As a Product Support Specialist with Profound Software, you will be joining our group of professionals who love what we do, are passionate about our products, and put our customers first. The Product Support Specialist will be responsible for providing first-line of phone and email technical support for new and existing customers. In this capacity, you will also manage and deliver training materials and product documentation, as well as perform on-site customer training.

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Job Title	Company Name and description
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[Software Developer](#)

[Profound Logic Software](#)

Dayton, OH

Job ID:

Posted: Ongoing

If you love the IBM i and want to have a direct influence on the future of this platform, this opportunity is for you. We are a small but very successful software company that brings modern development tools and legacy modernization software to the IBM i system and the RPG language. Our team is passionate about creating the best user interface technology possible for IBM i. In this position, you will play a critical role in refining our solutions and servicing our customers. We are looking for a versatile professional that enjoys computer programming as well as communicating with end-users and other developers.

**Your responsibilities may include:**

- Building modern IBM i applications and modernizing existing applications for customers as part of our services team
- Illustrating the power of our modernization solution by quickly delivering proof of concept applications written in RPGLE with a modern browser or mobile interface
- Troubleshooting our modernization technology on customers' systems and assisting customers with technical support
- Training customers
- Creating sample applications and demos to showcase and teach our modernization solutions
- Writing documentation

**Requirements:**

- You are a well-rounded developer and have good overall understanding of IT, business applications, relational databases, green-screen development, and web development
- You have a knack for working with users to gather requirements and transforming these requirements into working solutions
- You are incredibly skillful with the IBM i operating system and the RPG programming language
- You have kept up to date with all advancements in RPG
- You write all new code using the Free Format syntax of RPG, but have a good understanding of Fixed Format as well
- You are versed with embedded SQL, CL, and other concepts surrounding RPG programming
- You understand ILE, subprocedures, modules, service programs, and binding directories
- You possess fundamental knowledge of web browser applications, web services, http servers, HTML, CSS, and JavaScript. In-depth knowledge of HTML5/JavaScript/JSON is not required, but would be a major plus.
- You are eager to learn new languages and broaden your skills

**Key Benefits:**

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Job Title	Company Name and description
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[Experienced Software Developer](#)

[Dayton Freight](#)

Dayton, OH

Job ID:

Posted: January 14, 2016

**We are currently seeking experienced developers for 2 different positions:**

- Developers who have knowledge of, or an interest in learning, RPG-LE development for the IBM-I
- .NET developers

**Minimum Requirements:**

- BS in Computer Science, MIS, similar degree (2015 or earlier graduation) or 2 years' in development/equivalent experience.
- Excellent development logic skills
- Experience with SQL
- Good knowledge of database design fundamentals
- Ability to work in both a team environment and independently
- Strong written and verbal communication skills

**Language/Environment:**

- RPG/ILE (/free, service program driven), CL, -- Having experience in these languages is a definite plus but you will be given the opportunity to learn this language if unknown.
- C#/.Net, Java, JavaScript, HTML/HTML5, MVC
- DB2S/SQL, Microsoft SQL, MySQL, SQLite
- IBM Power Systems (i5 OS, IBM I ~ AS/400), Windows Server/Desktop, Linux

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Job Title	Company Name and description
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[Software Developer](#)

Job ID:

Posted: January 14, 2016

[Dayton Freight](#)

Dayton, OH

Are you a fast learner with a passion for innovation? We believe in hiring at the college level and providing the experience and training to advance your career. As a Software Developer you will be working with a team of talented developers creating solutions to complex business problems. You will have the opportunity to gain knowledge and experience with a wide range of technologies as part of the development team.

**Essential Skills:**

- Must be a fast learner and innovator.
- Must be a critical thinker and a problem solver.
- Work well as a member of a development team.

**Current tools and technologies include:**

- C#, ASP.NET, MVC, RPG, SQL, Java, PHP, IBM i, Eclipse, Visual Studio, Team Foundation Server, AngularJS and other JavaScript frameworks, Responsive Design, SQL Server, DB2
- Familiarity with Agile methodologies is a plus.

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Job Title	Company Name and description
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[Software Programmer/Mainframe](#)

[Howard Industries](#)

Laurel, MS

Job ID:

Posted: April 13, 2016

**Responsibilities**

- Mainframe experience • Previous job experience with PL/I, JCL, CICS with BMS map sets, COBOL, RPG, VSE • Knowledge of data storage file types: Sequential, VSAM, MSSQL • Ability to multi-task, prioritize, and engage productively on multiple projects in various stages of development simultaneously. • Ability to manage entire application development projects throughout product life cycle. • Ability to communicate effectively with technical teams including engineers, programmers, testers, QA team, and documentation and support staff. • Ability to develop project requirements and schedules and communicate them effectively to management.

**Skills/Qualifications**

- BS degree in Computer Science or related field of study from an accredited university • Good organizational, verbal and written communication skills • Experience with Procedural Programming Languages • Competent in analysis and design, coding, testing and debugging programs Howard Industries offers excellent pay, commensurate with experience.

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**Job Title****Company Name and description****[Support Analyst](#)****[McCracken Financial Solutions](#)**

Billerica, MA

**Job ID:**

Posted: July 28, 2016

McCracken Financial Solutions, located in Billerica Ma., is a leading software provider for the financial lending industry. Our products support the origination and servicing of commercial loans from the application process to the disposition of the loan including asset management, accounting and customer communication. McCracken clients are the top commercial lenders including Mortgage Bankers, Banks, Insurance Agencies, Government Agencies, Credit Companies and Thrifts servicing mortgage loans on our *STRATEGY* system.

We are currently seeking qualified individuals to work in our Customer Support Group as Support Analysts providing first class service to our clients.

**Responsibilities:**

- Communicate with customers on the phone and via e-mail
- Troubleshoot, analyze and implement solutions for issue resolutions
- Research and document program errors
- Record all issues in our call tracking software system
- Work with clients to implement new McCracken product releases and enhancements.
- Provide support to our ASP department in regards to the software and release installations
- Work with developers on software defects and enhancements
- Test software as needed
- Work with training department regarding customer issues
- Participate in annual customer conference

**Specialized Knowledge and Skills Requirements:**

- Experience in the commercial loan or commercial/multifamily mortgage servicing industry is a plus
- Excellent customer service skills with the ability to act as liaison between various business units including technical staff and customers
- Excellent problem solving, oral and written communication skills
- Must be independent, self motivated and flexible to handle multiple and changing priorities in this extremely fast paced environment
- Must be able to work until 8pm on a rotating basis and be on-call as needed
- Some travel required

**Technical Skills:**

- Microsoft Office products
- Experience with Strategy software is a plus
- Experience with IBM iSeries (AS/400) is a plus

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Job Title	Company Name and description
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[Global Account Specialist](#)  
**Job ID: IRC181136**

[WESCO International](#)

Little Rock, AR

Posted: December 20, 2016

The Global Accounts Specialist I manages Accounts Receivable of Global Customers across WESCO's multiple operating groups, to achieve goals established by Financial Services leadership. Under direct supervision, the Global Account Specialist I is responsible for maintaining professional relationships with vital internal & external contacts, including Branch Management and Global Account Managers. The scope of responsibility may be two to four of WESCO's Global Customers, with an average AR portfolio value of \$3 to \$10 million, spanning multiple branches. This position also provides administrative support to the Financial Services team.

Detailed Description

- Collects the Accounts Receivable in accordance with terms of global contract and department objectives.
- Maintains and updates all necessary standard process documentation for each key account.
- Proactively reconciles WESCO's outstanding A/R balances (200 to 2,000 invoices per account) on a weekly basis to the documentation provided by the customer's Accounts Payable department.
- Participates in periodic reviews with FS Supervisor of assigned A/R portfolio, assigned goals and objectives, and take necessary action to improve performance
- Conducts regular review of party aging to ensure all individual accounts are loaded with correct payment terms, billing method and collector assignment.
- Evaluates collectability of unearned cash discounts, finance charges, small dollar invoices, etc. and submits items to Supervisor, who will evaluate and write-off of uncollectable amounts within level of authority.
- Prepares required reports on a timely basis for sales and branch visibility, in order to monitor performance (e.g., payment trends, disputes and invoices to accrue, etc.)
- Monitors billing activity on a weekly basis to confirm compliance or obtain action to remediate non-compliance.
- Makes recommendations for the extension of credit for customers (e.g., branch level accounts for Global customer) for review by FS Supervisor; reviews orders on credit suspension so as to not delay shipments; makes decisions to release orders on credit hold within specified limits, or escalate requests outside of limits to supervisor.
- Provides administrative support for the FS Supervisor and team, including but not limited to: manual customer portal work, adhoc reporting, routine tasks for top Global Accounts, etc.

**EXPERIENCE:**

- 1 year Accounts Receivable, Accounting, Finance, Banking, Supply Chain and Business related experience
- Operating Systems - Oracle ERP (Advanced Collections), AS400, Ariba, SAP, 2 years experience preferred

**EDUCATION:**

- Associates' Degree required, Bachelors' Degree preferred
- NACM or similar certification preferred

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**Job Title****Company Name and description**[Analyst, Technical Services](#)[Cayenta](#)

Vancouver, BC

**Job ID:**

Posted: March 7, 2017

Our Technical Services team, which specializes in IT disaster recovery and client environment management, has an exciting opportunity for driven individuals! We are looking for an Analyst that is passionate about supporting the implementation of systems for our clients. It is mission critical for the Manager to evolve into a conduit between Operations, R&D, and our clients, working cross-functionality to become a team leader, a product expert and a client advisor.

**Responsibilities:**

- Work closely with our Project Managers to implement, install, upgrade and provide technical guidance for our customers
- Provide systems administration to customer sites
- Provide database administration to customers
- Provide software support and analysis to customers
- Diagnose software and hardware performance issues

**Desired Competencies:**

- Unix administration - one of these Unix operating systems:
  - AIX
  - HP-UX
  - Solaris
- Knowledge of Apache Tomcat, tomcat hardening, SSL certificates
- Knowledge of VMware.
- Knowledge of TCP/IP networking and routing
- Knowledge of SAN Storage, Disk Management, Logical Volume Management (LVM) disk mirroring and clustering
- Excellent communication and customer skills
- Good time management and organizational skills
- Ability to learn quickly in a challenging environment
- Excellent troubleshooting skills and great attention to details
- Oracle and Sql Server database administration (**Asset**)
- Knowledge of Citrix (**Asset**)
- Knowledge of cloud computing (**Asset**)
- Experience with monitoring tools (**Asset**)

**Education:**

Bachelor of Computer Science, or Diploma Computer Technology / Network Administration / Database Administration, or combination of experience and education

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**Job Title****Company Name and description**[Systems Engineer](#)[Confluence Healthcare](#)

Wenatchee, WA

**Job ID:**

Posted: April 7, 2017

Under direct guidance from the Network Services Manager this position is a member of a systems support team responsible for implementing, supporting, maintaining, and troubleshooting the enterprise systems infrastructure.

**JOB FUNCTIONS****ESSENTIAL:**

## Operations

- Ø Proactively identifies performance and operational issues using trending activities and reports.
- Ø Participates in creating and maintaining system and storage documentation.
- Ø Implements system configuration changes and validates outcomes
- Ø Identifying and responding to Information System security breaches.
- Ø Participates in recovery from an Information Systems disaster or major outage.
- Ø Configuring, implementing, maintaining, and supporting management tools.
- Ø Documenting and reporting on all IT outages and performance issues.

## Troubleshooting and problem resolution

- Ø Performs problem identification, isolation, resolution, and solution documentation.
- Ø Escalates problem resolution to appropriate staff as necessary.
- Ø Development of problem incident response procedures.
- Ø Works to resolve all issues in a timely manner.

## Change management

- Ø Participates in the IT change control process.
- Ø Initiates change requests and reviews with appropriate IT staff and Manager ahead of the change.
- Ø Reviews and communicates post change status and results with appropriate stakeholders.
- Ø Assures systems documentation is current, creates as needed and updates to reflect changes.

## Strategic Planning and Design

- Ø Participates in evaluation, selection and integration of server and storage technologies.
- Ø Designing and integrating new systems and infrastructure components.
- Ø Creating and maintaining short and long-term systems architecture plans and strategies.
- Ø Development of disaster recovery strategy and documentation.

## General

- Ø Promotes positive interpersonal relationships with fellow employees, physicians and patients.
- Ø Ensures confidentiality of patient information.
- Ø Has regular and predictable attendance.
- Ø Participates and responds in on-call rotation defined by management.

**EDUCATION/EXPERIENCE:**

- Ø BS/BA preferred or comparable experience.
- Ø 1-2 years implementing, supporting, maintaining, and troubleshooting secure local and wide area information system networks.
- Ø Enterprise Operating Systems; Storage Area Networks; Backup and Recovery Systems; Virtual Environments; Terminal Services, Directory and Certificate Services.
- Ø Understanding of a variety of monitoring tools.

**LICENSING/CERTIFICATIONS:**

Certifications/diplomas: CompTIA (Server+, Storage+) or equivalent experience

Preferred: VMware Certified Professional (VCP), Microsoft Certified Systems Engineer (MCSE), Microsoft Certified IT Professional (MCITP)

**REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:**

Ø Ability to assist in:

- Planning and implementing; server, storage, client, and security technologies and projects.
- Utilizing systems monitoring tools to log, analyze and resolve pervasive issues.
- Configure and troubleshoot Enterprise systems and technologies.

Ø Basic understanding of:

- Enterprise operating systems: Performance, Patching, Audit and Analysis
- Active Directory, Group Policy and related services.
- Systems Management and Monitoring tools.
- UNIX/AIX administration.
- Backup and Recovery Systems.
- Virtual Server Environments (VMware and Hyper-V).
- Storage Area Networks, including connectivity options (iSCSI, CIFS, NFS and FC).
- Citrix and Terminal Server environments.
- Clustering and Load Balancing.

Ø Ability to be professional, calm and collected, even in the face of serious adversity.

Ø Good problem troubleshooting skills.

Ø Good interpersonal, customer service, communication and presentation skills.

Ø Ability to develop and maintain good vendor and business partner relationships.

Ø Able to handle more than one task at a time.

Ø Able to work in collaboration with Network and System Engineers in a team environment.

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Job Title	Company Name and description
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[AS400 Programmer – RPG/SQL/CL](#)

[Dexter Laundry](#)

Fairfield, IA

Job ID:

Posted: April 26, 2017

Program and maintain company computer applications, software and equipment. Support Users with computer related issues. Train Users as need on computer applications and hardware. Assist the IT Department in various activities related to computer software and hardware.

Click [here](#) for more information.

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**Job Title****Company Name and description**[Distribution Operations Analyst](#)[Uline](#)

Pleasant Prairie, WI

**Job ID: 1422BR**

Posted: June 22, 2017

**POSITION RESPONSIBILITIES**

- Analyze network and warehouse operations, including performance and productivity data, error rates and their root causes.
- Analyze reports to identify operational issues.
- Conduct ad hoc analyses on specific areas of the operation.
- Develop recommendations to improve performance.
- Manage small operational process improvement projects.
- Monitor results of warehouse operation improvement initiatives.
- Maintain and publish standard reports for distribution operations.
- Maintain databases and develop weekly / monthly metrics reports.

**MINIMUM REQUIREMENTS**

- Bachelor's degree.
- 2+ years in a warehouse / office environment.
- Strong Microsoft Office experience, especially Excel and Access.
- Strong communication and organizational skills.
- Working knowledge of SQL, data extraction and analysis.
- AS400 and Cognos experience **a plus**.

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**Job Title****Company Name and description**[Web Application Developer](#)[Vermont Information Processing](#)

Trevose, PA

**Job ID:**

Posted: July 5, 2017

We are seeking a new or experienced Web Developer to work on the creation of new, enterprise level applications as well as the maintenance of existing applications. We are looking for a high energy, self-starter who loves to create usable applications in an individual or team environment.

**Requirements:**

- A passion for web technology
- 1-2+ years of web development experience
- JavaScript fluency (beyond jQuery)
- SQL skills
- Code samples to document your involvement in significant prior projects

**Bonus Points for:**

- ExtJS / Sencha JavaScript frameworks
- SVN / Git
- Auto-testing (unit testing, selenium, mocha, jUnit, etc)
- Apache / Nginx
- Linux devops
- IBM iSeries / DB2
- PHP frameworks like Laravel or Zend
- Working with big data and writing high performance, scalable applications
- Ability to prioritize, multitask, manage work and report status in order to meet critical timelines

**Web Architecture you'll be working with:**

- Roughly 50/50 backend and frontend work
- Lots of JavaScript MVC with Sencha ExtJS
- Some PHP with Zend Framework
- Java web services with Spring Framework
- Terabytes of data in IBM DB2, MySQL, PostgreSQL & MS SQL Server
- Apache & Tomcat servers

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**Job Title****Company Name and description**[Junior Software Developer](#)[Vermont Information Processing](#)

Trevose, PA

**Job ID:**

Posted: July 5, 2017

We are seeking a junior software developer with an education in Computer Science, and preferably 1-2 years of development experience. You will have the opportunity to join a development team that enhances and maintains our industry software solutions, and learn multiple development languages.

**Requirements:**

Must have proven programming skills which include:

- Software development experience
- Strong customer focus and effective oral and written communication skills
- Strong analytical skills
- Desire to learn our customer's business

Ideal Programming experience:

- RPG Programming
- SQL
- PHP
- JavaScript, HTML, CSS
- Source Code Management
- Data Base Management

Degree in Computer Science or similar major.

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Job Title	Company Name and description
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**Cash Applications Specialist**

[WESCO International](#)

Pittsburgh, PA

**Job ID: IRC184430**

Posted: July 6, 2017

Responsible for providing efficient and accurate reconciliation and application of payments from customers. Assists management achieve daily production goals and objectives. Handles non-standard receipts and more complex exceptions (e.g., evaluated receipt, vendor management inventory and consignment customers) which are non-automated and require manual review, reconciliation and application.

**Detailed Description**

- Manages daily transmission files (approximately 30) through processing steps. Reviews incoming receipts and remittance advices to determine application to accounts receivable system and handle exceptions appropriately.
- Posts and applies receipts (checks, credit card, ACH and wire) to customer accounts receivable account via data processing functions in various systems (Oracle, AS/400, Microsoft Dynamics/DAX).
- Performs extensive research, investigation, analysis, escalation and resolution of cash application issues to ensure all cash and payments are completed.
- Reconciles funds received to bank deposits.
- Prepares required entries and supporting details when customer takes a miscellaneous deduction.
- Identifies funds needed to be transferred to other account receivable systems if receipt was deposited into incorrect account or comingled with invoice payments.
- Adheres to department policies and procedures.
- Maintains confidentiality regarding client data, documents and procedures.
- Interfaces with customers, financial services team members, and branches to determine appropriate receipt remittance application.
- Assists in resolving unidentified payments with financial services team and customers.

**EXPERIENCE:**

- Microsoft Office products (Outlook and Excel) - 1 year required
- Oracle, AS/400, DAX, or other ERP accounts receivable module, specifically cash application - Preferred

**EDUCATION:**

High School Degree or Equivalent - required; Bachelors' Degree preferred

**SKILLS/REQUIREMENTS:**

Basic knowledge of accounting reconciliations and accounts receivable  
 Ability to remain calm and work in an intense productivity environment with tight deadlines  
 Ability to work overtime as needed (as monthly volume requires including but not limited to statement cutoff dates and month end which is mandatory overtime)  
 Effective and efficient use of a 10-key calculator or numeric key-pad for data entry  
 PC Windows experience  
 Excel experience required (V-look up and pivot table functions preferred)  
 Customer service oriented  
 Team Player  
 Ability to work independently with little or no supervision

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Job Title	Company Name and description
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[Payroll Specialist](#)

[Central Power Systems and Services](#)

Liberty, MO

Job ID:

Posted: July 11, 2017

Manages payroll process and performs Human Resources-related tasks. This position is responsible for paying employees and compiling payroll information by managing payroll preparation; completing reports; maintaining records.

ORGANIZATION

- Attention to detail
- Planning and organization: an ability to plan and manage multiple projects
- Well-versed in Microsoft excel for tracking, maintaining and running reporting information
- Strong written and verbal communication skills to Employees and Managers at all levels

PAYROLL

- Updates payroll records by reviewing and approving changes in exemptions, insurance coverage, savings deductions, and job titles, and department/ division transfers
- Prepares reports by compiling summaries of earnings, taxes, deductions, leave, disability, and nontaxable wages
- Balances the payroll accounts by resolving payroll discrepancies
- Provides payroll information by answering questions and requests, resetting passwords, etc
- Complies with federal, state, and local legal requirements by studying existing and new legislation; enforcing adherence to requirements; advising management on needed actions

HR SUPPORT

- Maintains employee confidence and protects payroll operations by keeping information confidential
- Maintains and updates personnel files on a weekly basis
- Performs new hire employee orientations
- DOT qualified Drivers recordkeeping

QUALIFICATIONS

- AS400 Experience
- Payroll and HR related experience preferred
- Bachelor's degree or equivalent experience required

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**Job Title****Company Name and description****[IT Support Technician](#)****[Pechanga Resort and Casino](#)**

Temecula, CA

**Job ID: 686691**

Posted: August 3, 2017

Working in a team environment, the IT Support Technician will support both hardware and software problems for local and remote users in a NT/AS400/Bally Systems environment.

**FOUR DIAMOND SERVICE AGREEMENT**

All Team Members will display a Four Diamond commitment to Customer Service through the delivery and maintenance of the Quality Standards established by Pechanga Resort and Casino.

**KEY RESPONSIBILITIES**

- Assist in providing timely and accurate problem resolution and follow-up with internal customers and guests.
- Assist in technical support of NT, Bally Systems, AS/400 and Micros POS systems.
- Install, troubleshooting and facilitate the repair of workstations, printers and networking.
- Active team member for design and implementation of new information technologies and configurations.
- Perform Support Center functions. Experienced in hardware, troubleshooting & repair.
- Responsible for learning new applications to support the user environment.
- Participate in phone support of technical solutions.
- Provide training and instruction on multi platform applications to end users.
- Protect the assets of Pechanga Resort & Casino.
- Other duties as assigned

**EXPERIENCE/TRAINING/EDUCATION:** AS or AA in Computer Science and a minimum one year experience in Information Systems Support position and experience in computer hardware troubleshooting and good knowledge of MS Windows 2000/XP, MS Office Suite, Bally Systems and AS400 networked environments or equivalent combination of education and experience is preferred to successfully perform this job.

**COMMUNICATION SKILLS:** This position requires excellent phone skills, superior customer service and communication skills. This position also requires the ability to make eye contact while speaking.

**CERTIFICATES, LICENSES, REGISTRATIONS:**

- A+ and N+ Comp TIA Certified Professional preferred.
- Qualify to obtain class "A" gaming license

**SKILLS/ABILITIES:**

- Significant experience in coordinating resolution of complex system problems.
- Strong desire to learn in a fast paced corporate environment.
- Ability to work under stressful situations.
- Ability to walk, climb, crawl, bend, stand and lift 30lbs.

**OTHER QUALIFICATIONS:**

- One year experience in MS NT, Bally Systems and AS/400 networking environment.
- Mentally strong and able to cope with many challenges.
- Flexibility to work any shift and overtime when needed.

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**Job Title****Company Name and description**[System Admin](#)[Elliott Electric Supply](#)

Nacogdoches, TX

**Job ID:**

Posted: August 16, 2017

**Responsibilities:**

Designs, Configures, installs, Monitors, and supports the following:

- Windows Server 2008 r2
- Windows Server 2012 r2
- Windows Server 2016
- Microsoft 2012 r2 remote desktop server farm
- Linux and AIX servers
- Various backup solutions
- VMware vSphere ESXi server Clusters Infrastructure
- Active Directory
- Group Policy
- SAN/NAS storage systems
- Work with endpoint protections solutions and application control policies

Assists with backup and replication from our primary datacenter to our DR site, Assists with helpdesk calls related to client server application and network issues. Finally, assist with training and support where required.

**Preferred experience in the following:**

- Windows Server 2008 r2 and 2012 r2
- Enterprise Linux or Unix systems
- Active Directory
- Group policy
- Exchange On prem and Office 365
- SAN/NAS technology
- Microsoft Remote desktop server

**Knowledge of the following is a plus:**

WTS/RDP

Microsoft clustering

- DHCP
- DNS
- FC and iSCSI storage protocols
- Server hardware experience is a plus
- Server + from CompTIA is a Plus
- Virtualized technology

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Job Title	Company Name and description
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**[IT Operations Monitoring Analyst](#)**  
**Job ID: 1958**

Posted: September 21, 2017

[Costco](#) Issaquah, WA

This position is responsible for monitoring and assessing potential issues relating to critical IT applications, systems and devices. The IT Operations Monitoring Analyst will monitor all incoming alerts using various tools and perform actions based on predefined instructions. This position includes performing 1st and 2nd level troubleshooting, manual alert correlation, and resolving issues as required.

The successful candidate must understand how different types of Costco systems integrate together and be able to pinpoint where the actual issue is occurring. The IT Operations Monitoring Analyst must also be able to determine which issues are false positives and document/work with other teams to get these types of alerts suppressed.

***Tasks and responsibilities***

- Participates in the ongoing process of investigating, troubleshooting, and providing resolution to technical issues in a 24x7x365 environment.
- Quickly develop a comprehensive understanding of the applications and infrastructure within the eCommerce environment and how they impact employees or members.
- Stay informed of production changes that could affect functionality and alerting.
- Ability to coordinate across teams, working closely with peers to ensure the appropriate focus and sense of urgency is applied to all issues.
- Accurately troubleshoot, reproduce and document issues and other pertinent information in Incident or Problem tickets.
- Contact Costco warehouses, depots and other buildings in order to troubleshoot power outages and device issues.
- Create and maintain knowledge base article content.
- Document all problems & issues encountered during the shift and prepare shift turnover document.
- Handle incident queue and perform various tasks as assigned.
- Handle ad hoc requests and take on new procedures as required.
- Create and maintain team automation and misc. scripts.
- Assists in other areas of the department and company as necessary.

***Required skills, abilities, and certifications***

- Superior written and oral communications, phone etiquette and customer service skills.
- Ability to work a variety of different shifts, including days, nights, weekends and holidays to support a 24X7X365 environment. Shifts may fluctuate to meet business and staffing needs.
- Advanced skills in troubleshooting and analysis network, applications, systems and device issues.
- Ability to work independently in an intense and dynamic work environment as a team player is essential. Strong desire to share knowledge with others.
- 1+ Years experience working on an operations style team (NOC, SOC, etc,) and troubleshooting networking, service desk, operations center and/or supporting large eCommerce environments.
- Outstanding attention to detail, accuracy and quality of work; able to multitask in a fast-paced environment.
- 2-3 Years experience with ITIL processes including: Incident, Problem, Change, Knowledge and Event Management.
- Process-oriented; understands the organizational benefits of processes and the need for compliance.
- Able to communicate technical jargon to those that are not technical in a way that is understandable.

- Suggest or implement improvements to team processes and procedures.
- Mentor or train coworkers on new procedures.
- When working on projects, identify and track project issues and dependencies, ensure follow-through and appropriate actions are taken to complete project on time.

**Recommended skills, abilities, and certifications**

- Knowledge of scripting languages (Javascript, Google Apps, HTTP).
- Degree in Computer Science (or a related technical field) or equivalent relevant work experience.
- Experience with AIX, Windows, Linux, HTTP, web services, networking, Java-based applications and eCommerce platforms.
- Basic understanding of the following monitoring: Application health, system availability, latency, performance and end-to-end monitoring.
- Previous experience monitoring and troubleshooting critical systems.
- Working knowledge of supportive software including: Dynatrace, Tivoli, HP BSM, SiteScope, vSphere, FireEye, McAfee EPO, SCOM, NNM, SPLUNK, ServiceNow.
- Project Management experience (Waterfall and SCRUM/Agile).
- ITIL Foundations Certification preferred.

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**Job Title****Company Name and description**[Legacy Application Developer/Analyst](#)[Florida Health Care Plans](#)

Holly Hill, FL

**Job ID:**

Posted: October 5, 2017

**REQUIRED QUALIFICATIONS, SKILLS, AND EXPERIENCE:**

- Bachelor's degree in Management Information Systems or equivalent experience
- iSeries OS400 environment
- Advanced skills in RPG-IV, RPG/ILE, embedded SQL, CL, subfiles, modules, and service programs
- Thorough knowledge of Windows and general PC functionality
- Project management and organizational skills
- Legacy ("green-screen") application development and support

**HIGHLY DESIRED SKILLS AND PROFICIENCIES:**

- Healthcare enterprise environment experience
- IBM WebShere (Rational), or other like software integrated development environment
- TCP/IP application development
- Interface Engine integration
- ANSI EDI X12 Formats

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**Job Title****Company Name and description**[Programmer](#)**Job ID: 178763**

Posted: October 5, 2017

[Henry Ford Health System](#)

Jackson, MI

To work with internal and external customers to design, develop, implement, document and support all aspects of advanced and distributed computer systems including new features and related products. Performs database and application support, maintenance, testing, installation, training, documentation and coordination of system related activities. Strive for continuous quality improvement in attempts to exceed customer expectations.

**EDUCATION/EXPERIENCE REQUIRED:**

High school diploma or equivalent

Demonstrated knowledge of high-level programming languages and programming techniques

Demonstrated knowledge of common database platform technologies 2-3 years of batch and interactive program development 1-2 years of experience in a high level programming language on equipment comparable to in-house systems

Exhibit excellent written and oral communication skills and demonstrate ability to prepare concise procedures and documented instructions for operators, control personnel and systems end users

Understand and interpret systems statements, develop project specifications and perform structured programming tasks in systems development

**PREFERRED QUALIFICATIONS**

Experience with healthcare software comparable to in-house system is desirable.

Bachelor's degree in Computer Science, or a closely related field, or an equivalent combination of education and experience

Experience as a database administrator

Experience with Windows, iSeries, Linux, Oracle and SQL Serve

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Job Title	Company Name and description
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[IT Help Desk Technician](#)

[Dayton Freight](#)

Dayton, OH

Job ID:

Posted: October 31, 2017

Minimum Education/Experience Requirements:

- A.S. in Information Technologies (2015 or earlier graduation) or 4 years' of Help Desk experience.
- Experience with IT fundamentals such as computer hardware troubleshooting and computer network knowledge.

Skills / Requirements:

- Ability to work in both a team environment and independently
- Time Management
- Analytical skills, the ability to solve problems that may come up during a typical work day
- Strong written and verbal communication skills
- Strong interpersonal skills with end users, customers, and management
- Ability to communicate IT terminology to someone that does not understand technical terms

Principle Duties:

- Communicate effectively with team members, end users, and customers
- Troubleshoot DIDs, VoIP and telephony issues
- Cisco Unified Communications Manager (CallManager)
- Setup and troubleshoot various pieces of IT hardware. (Computers, Printers, Phones)
- On-call rotation
- Install and remove software as needed
- Create tickets and update status as repairs happen
- Escalate items to management or software developers as needed
- Document operating procedures and update with any changes
- Create/Setup user profiles and administer security

Example Hardware / Software Deployed and Managed

X86/x64 Desktops/Laptops, IBM iSeries/I (AS/400), Viking paging equipment, Fujitsu Document scanners, Cisco VoIP phones, Intermec Handheld Computers, iOS Software, Lexmark Printers, Windows 8.1/10 Microsoft Office, BMC Desktop Management, Major Browsers, In-House Developed Software.

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Job Title	Company Name and description
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[Operations Support](#)

[Precoat Metals](#)

Granite City, IL

**Job ID:**

Posted: November 20, 2017

We currently are looking for Operations Support personnel for our Granite City facility. The selected individuals will work rotating shifts. His role is the designated assistant for the preparation of materials for pre and post production processes, as well as routine maintenance of line equipment, buildings and grounds. They are called upon to assist with, and may be assigned work in, any area of the plant, including coating lines, slitting, shipping, receiving, paint vault, and packaging.

**Responsibilities:**

- Retrieves and transports bare coils and maintains flow of metal to lines by safely operating cranes, fork lifts, and upenders without damaging material or equipment
- Inspects fork lift prior to operating and reports problems to maintenance
- Weighs bare and coated coils
- Trims, packages and bands finished coils according to customer specifications using proper skids, bands, pads, and wrapping materials
- Identifies coils by applying correct tags
- Inspects coils and identifies and reports defects
- Inspects crane cables, hoists, hooks, and chains and reports problems to maintenance
- Reads and interprets production schedules
- Accurately identifies proper skid and package specified on schedules
- Uses various hand tools to perform tasks such as banding, cleaning floors, etc.
- Operates core cutting equipment
- Verifies core length, aligns core and places core onto arbor
- Operates manual or electric shears to trim steel coils
- Inputs and retrieves information from the AS/400 main frame
- Reads and accurately records coil weights, order numbers, etc.
- Measures OD of coils using a calibrated rule
- Maintains clean and organized work area according to 5S standards
- Loads or unloads received or shipped coils onto or off of trucks
- Places bare or coated coils in proper storage locations
- Transports drums of paints and solvents to and from coating rooms and paint vault without damaging material
- Assists line operators with stitching coil strips together

**Requirements:**

- High school level reading and writing, visual acuity to read labels, meters, gauges, documents and instructions
- Ability to work in an industrial or warehouse environment with fork lifts, cranes, etc.
- Ability to safely operate small manual and electric hand tools
- Available to work up to 12 hours per day that could include weekends and holidays
- Ability to work in a non climate controlled environment

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Job Title	Company Name and description
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[Programmer Analyst](#)

[Weastec](#)

Hillsborough, OH

Job ID:

Posted: January 4, 2018

**Job Description**

Responsible for developing new applications to increase user productivity while decreasing the level of complexity. Also responsible for maintaining and modifying existing applications as well as supporting end users.

**Essential Job Duties**

- Provides technical assistance including maintenance, support, server administration and PC support
- Designs or writes program application development
- Applies system patches and software upgrades
- Trains end users and technical support staff
- IBM i systems experience a plus

**Essential Skills**

- Programming experience
- Knowledge of PHP, Java Script, SQL, HTML, CSS, .net, and VB Script
- Strong communication skills both verbal and written

**Education & Experience**

- Bachelor's Degree in Computer Science or Associate's Degree in Computer Science with 2-4 years of design experience

**A little info about Weastec:**

Weastec, a wholly owned subsidiary of the Toyo Denso Group, designs, develops and supplies markets across the globe. Specializing in electro-mechanical switches, sensors and electronic control modules, Weastec offers challenging careers and opportunities for professional development. Weastec provides competitive wages and benefits, including medical & dental insurance, life insurance, 401(k), paid holidays including two seasonal shutdowns and vacation time. If you would like to learn more about Weastec, apply today!

Contact Michelle Unsworth

[Michelle.unsworth@weastec.com](mailto:Michelle.unsworth@weastec.com)

937-840-1190

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Job Title	Company Name and description
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**Operations Support**

**Precoat Metals**

Granite City, IL

**Job ID:**

Posted: January 4, 2018

We currently are looking for Operations Support personnel for our Granite City facility . The selected individuals will work rotating shifts This role is the designated assistant for the preparation of materials for pre and post production processes, as well as routine maintenance of line equipment, buildings and grounds. They are called upon to assist with, and may be assigned work in, any area of the plant, including coating lines, slitting, shipping, receiving, paint vault, and packaging.

**Responsibilities:**

- Retrieves and transports bare coils and maintains flow of metal to lines by safely operating cranes, fork lifts, and upenders without damaging material or equipment
- Inspects fork lift prior to operating and reports problems to maintenance
- Weighs bare and coated coils
- Trims, packages and bands finished coils according to customer specifications using proper skids, bands, pads, and wrapping materials
- Identifies coils by applying correct tags
- Inspects coils and identifies and reports defects
- Inspects crane cables, hoists, hooks, and chains and reports problems to maintenance
- Reads and interprets production schedules
- Accurately identifies proper skid and package specified on schedules
- Uses various hand tools to perform tasks such as banding, cleaning floors, etc.
- Operates core cutting equipment
- Verifies core length, aligns core and places core onto arbor
- Operates manual or electric shears to trim steel coils
- Inputs and retrieves information from the AS/400 main frame
- Reads and accurately records coil weights, order numbers, etc.
- Measures OD of coils using a calibrated rule
- Maintains clean and organized work area according to 5S standards
- Loads or unloads received or shipped coils onto or off of trucks
- Places bare or coated coils in proper storage locations
- Transports drums of paints and solvents to and from coating rooms and paint vault without damaging material
- Assists line operators with stitching coil strips together

**Key Success Factors:**

- Ability to read and comprehend written materials such as schedules, SOPs, work rules, etc.
- Ability to effectively communicate with all members of team.

**Requirements:**

- High school level reading and writing, visual acuity to read labels, meters, gauges, documents and instructions
- Ability to work in an industrial or warehouse environment with fork lifts, cranes, etc.
- Ability to safely operate small manual and electric hand tools
- Available to work up to 12 hours per day that could include weekends and holidays
- Ability to work in a non climate controlled environment

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**Job Title****Company Name and description****[Application Analyst](#)****Job ID: 7471**

Posted: January 11, 2018

**[Scientific Games](#)**

Las Vegas, NV

The person in this position under supervision analyzes and evaluates the requirements of Bally Technologies' customers and employees. Must exhibit strong customer service skills, as well as written, verbal, and phone skills necessary to represent the company in a favorable manner to enhance the customer's experience. Confers with personnel of functional units involved to analyze current operational procedures; identify problems and learn specific input and output requirements, such as how data is to be summarized

**Essential Duties and Responsibilities:**

- Independently maintains and enhances complex programs by performing a full range of programming testing, debugging, and modifying of affected reports, data, files, etc
- Analyzes and designs new systems after consultations with customers and employees
- Responds to the needs of the customers over the phone and provides necessary assistance
- Makes program modifications to correct identified issues within the applications
- Researches and develops program specifications needed for the company's systems
- Documents steps and developments performed in researching and resolving customer issues
- Performs installation and upgrades, as necessary
- Prepares test data including the creation of test files
- Installs, modifies, and makes minor repairs to computer hardware and software systems and provides technical assistance and training to system users
- Provides and develops system reports on an as needed basis
- Provides data backup and recovery of the system

**Training and/or experience:**

- Knowledge of SDS, CMP, ACSC, AIX, Linux, AS400, DB2, SQL or Windows
- Programming skills necessary
- Helpdesk experience is preferred
- Minimum 2 years of relevant experience required

**Knowledge, Skills and Abilities:**

- Solid troubleshooting background
- Superior written, verbal, and telephone skills
- Knowledge of SDS, CMP, ACSC, AIX, Linux, AS400, DB2, SQL, or Windows
- Knowledge of casino operations
- Strong customer service skills are required
- Ability to multi-task is required
- Strong problem solving skills
- Strong analytical skills

**Education:**

- Bachelor's degree in CIS, or CS, gaming, or IT related or equivalent experience

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Job Title	Company Name and description
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**Cash Applications Specialist**

Wesco Mississauga, ON

**Job ID:**

Posted: January 25, 2018

Responsible for providing efficient and accurate reconciliation and application of payments from customers of WESCO Distribution Canada LP and subsidiaries. Assists management in achieving daily production goals and objectives. Handles standard and non-standard receipts and more complex exceptions by evaluating receipt, manual review, reconciliation and application.

- Review incoming receipts and remittance advices to determine application to Accounts Receivable
- Post receipts to customer Accounts Receivable accounts via data processing functions
- Reconciliation of funds received to bank deposits
- Accurately perform cash application of customer payments as documented by the customer remittance advice, including clearing of customer invoices, the creation of chargebacks (short payments), retaining of unapplied cash, and small dollar write offs, according to established department guidelines.
- Apply payments per customer detail in a timely manner.
- Research data entry history files and bank deposits to correct errors.
- Prepares required entries and supporting details when customer takes a miscellaneous deduction.
- Identifies funds needed to be transferred to other account receivable systems if receipt was deposited into incorrect account or comingled with invoice payments.
- Adhere to department policies and procedures
- Organize and research for reconciliation of Accounts Receivable.
- Maintain confidentiality regarding client data, documents and procedures.
- Appropriately interface with financial services and branch to determine appropriate cheque remittance application
- Complete additional tasks as assigned.

**EXPERIENCE:**

- Microsoft Office products (Outlook and Excel) - 1 year required
- Oracle, AS/400, DAX, or other ERP accounts receivable module, specifically cash application - Preferred

**EDUCATION:**

- High School Degree or Equivalent - required; Bachelors' Degree preferred

**SKILLS/REQUIREMENTS:**

Basic knowledge of accounting reconciliations and accounts receivable  
 2 years experience in cash application  
 Ability to remain calm and work in an intense productivity environment with tight deadlines  
 Ability to work overtime as needed (as monthly volume requires including but not limited to month end which is mandatory overtime)  
 Effective and efficient use of a 10-key calculator or numeric key-pad for data entry  
 Occasional use of personal vehicle may be required.  
 PC Windows experience  
 Excel experience required (V-look up and pivot table functions preferred)  
 Customer service oriented  
 Team Player  
 Ability to work independently with little or no supervision  
 Time management is a must  
 Task focused

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Job Title	Company Name and description
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[IT Help Desk Technician](#)

[Charles River Apparel](#)

Sharon, MA

**Job ID:**

Posted: January 29, 2018

Charles River is looking for an IT Helpdesk Technician to provide fast and useful technical assistance on computer systems to company users. This role requires a "hands on" approach to provide maintenance of the computer environment, understanding the technical issues, resolving the problems, and supporting the internal IT Helpdesk.

**Key Accountabilities:**

- Use technical expertise and understanding of business needs to evaluate IT incidents while appropriately evaluating and prioritizing user/business impact
- Provide helpdesk support to approximately 100 employees and 25 remote VPN users
- Setup new user accounts in Active Directory and email accounts in Office 365
- Take ownership of helpdesk tickets and work with a sense of urgency to resolve incidents and problems
- Install and image new and existing computers
- Maintain Asset Inventory system for IT equipment including all laptops, desktops, and servers
- Provide support for mobile devices such as iPhones, Android, and Tablets
- Support and maintain conference room audio visual equipment
- Responsible for user data and migration of profiles as computers are replaced
- Stay abreast of current technology in a changing environment
- Skilled in different types of computer hardware, software, peripherals and components, networking protocols, audio visual and communications

**Skills / Education/Qualifications:**

- Associates or Bachelors degree in Information Technology or a related field
- 1-2 years' experience providing desktop support in a professional environment (entry level will be considered with relevant education or experience)
- Demonstrated success in an IT customer support role
- Experience with current Windows OS (Windows 2008/2012, Windows 7/10)
- Must be able to crawl and lift up to 50 lbs
- VMware and AS/400 are a plus

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Job Title	Company Name and description
<p data-bbox="107 197 420 260"><a href="#">ITAM Inventory Engineer</a> Job ID: 2017-1250</p> <p data-bbox="107 300 383 327">Posted: January 30, 2018</p>	<p data-bbox="610 197 1117 224"><a href="#">SHI International</a> Austin, TX</p> <p data-bbox="610 254 1528 436">The ITAM Inventory Engineer will join the SHI IT Asset Management (ITAM) &amp; Software Asset Management (SAM) Team to focus primarily on the discovery, collection and analysis of software and hardware inventory. The ITAM Inventory Engineer also assists both SHI's internal Licensing Analysts and SHI customers in the interpretation and understanding of the collected technical inventory data.</p> <p data-bbox="610 468 1528 617">The Inventory Engineer guides customers through the process of collecting software / hardware installation data; this can involve technologies across a wide range of networks, workstations, firewalls, security and other administrative functions. The candidate will need to understand the underlying technologies and help isolate and resolve customer problems.</p> <p data-bbox="610 648 1516 921">The ITAM Inventory Engineer will focus primarily on the discovery and collection of software / hardware inventory but may also be involved in the software / hardware life-cycle – advising customers on licensing entitlements, purchasing, deployment, decommissioning, and license re-allocation. The ITAM Inventory Engineer will need to become familiar with our preferred discovery tool and service delivery platform. The main discovery tool used by SHI ITAM Inventory Engineers is JDisc and our service delivery platform is MIE by eTelligent Solutions Inc. The candidate will need to become familiar with the licensing of most major publishers' products and their use rights.</p> <p data-bbox="610 953 989 980"><b>Responsibilities/Job Function</b></p> <ul data-bbox="610 989 1500 1226" style="list-style-type: none"> <li>• Have strong technical skills and understand the underlying technologies of software discovery and help isolate and resolve customer problems.</li> <li>• Be conversant with collecting software installation data; this can involve technologies across a wide range of network, workstation, firewall, security and other administrative functions.</li> <li>• Help to provide technical support to customers as they implement and use the SHI software discovery tools or other customer owned tools.</li> <li>• Help to build and maintain internal testing labs.</li> </ul> <p data-bbox="610 1257 1471 1348">The successful candidate is expected to have a disciplined mind-set, with analytical skills and the ability to clearly and concisely communicate with SHI's customers and partners.</p> <p data-bbox="610 1379 802 1407">Responsibilities:</p> <ul data-bbox="610 1415 1520 1986" style="list-style-type: none"> <li>• Schedule and/or attend Kickoff or Discovery conference calls with our customers to identify the topography of their IT systems, the products and platforms they utilize and select the appropriate discovery tools to collect installation data from these environments (JDisc being our current preferred discovery tool).</li> <li>• Once discovery is complete, review data and complete a formal customer sign off and approval process</li> <li>• Identify potential "problem" areas within customer environments and provide advice on problem resolution</li> <li>• Provide technical support to customers as they implement and use the Software Discovery tools</li> <li>• Schedule and attend as many calls with the customer as needed until inventory is complete.</li> <li>• Use existing report templates to provide incremental status reports to the customer</li> <li>• The ITAM Inventory Engineer will complete all work within agreed timescales and KPI's</li> <li>• Collect and manage SAM-related information from SHI, customers, and publishers</li> </ul>



- Assist Sales Representatives and Business Development Representatives in managing project timelines and customer expectations
- Learn to be one of the “go-to” resources for SHI regional sales teams to answer SAM specific questions.
- See himself/herself as part of the greater whole in meeting or exceeding business objectives on a quarterly basis, as well as assistance in driving key initiatives for SAM.
- Stay up to date on new product technology offerings, manufacturer specific training and certification/accreditations.
- The candidate will be required to take on-going Technical or SAM accreditations and certifications as well as attend partner training.
- Learn and follow the SAM standards to ensure all SAM projects are conducted professionally, ethically, and in a manner consistent with SHI quality standards.
- Must keep all customer information confidential

**General Skills:**

- Strong entrepreneurial spirit; a desire and willingness to “do whatever it takes”.
- Expert knowledge of and experience with domain administration (Active Directory, group policies, etc.)
- Expert knowledge of and experience with operating system administration (registry, permissions, etc.)
- Expert knowledge with database systems, Oracle and/or Microsoft SQL
- Familiarity with fundamental virtualization concepts for platforms such as VMware, Citrix, App-V and Terminal Services
- Strong scripting methodologies skills in order to increase automation of administrative and discovery functions; experience writing scripts is a requirement especially Windows PowerShell
- Familiarity and experience with software licensing and license Use Rights (entitlements)
- Extensive experience with Microsoft SQL server usage and administration is essential
- Experience with software inventory systems (like JDisc, SMS, SCCM, Altiris, IBM Bigfix etc)
- Experience with and knowledge of non-windows platforms such as UNIX/Linux, HP-UX, AIX, Solaris, MAC OS etc.
- Good research skills, excellent time management, the ability to work with numerous clients at the same time
- Excellent communication skills for interacting with license specialists and sales personnel
- Ability to stay self-motivated and self-directed
- Willingness to adapt to changing business and technical priorities
- Ability to work in a fast paced team environment
- Excellent communication skills.
- A second language (preferably French or Spanish) will be an advantage

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Job Title	Company Name and description
<p data-bbox="107 199 496 258"><a href="#">Code Deployment / Production Support Engineer</a></p> <p data-bbox="107 264 201 291"><b>Job ID:</b></p> <p data-bbox="107 329 383 357">Posted: January 31, 2018</p>	<p data-bbox="610 195 847 222"><a href="#">Prudential Financial</a></p> <p data-bbox="989 195 1135 222">El Paso, TX</p> <p data-bbox="610 254 1528 741">           The Prudential El Paso office is seeking a Code Deployment / Production Support Engineer to support the El Paso (GBTS - Global Business &amp; Technology Solutions) Center. We are expanding our DevOps services and are looking for people with an interest in developing a career in an exciting area for Prudential. We are looking for people who are technical, team players and interested in rapid career progression in this new and expanding IT field – we will provide on the job mentoring and training for these roles. In this role you will be responsible for executing daily activities in their process area Problem, Knowledge, Event, Request, Change, Release, Configuration, Region, Code Deployment, Build, Continuous Service Improvement, Availability, Capacity, Access, Service Level Management as defined by the process manager and or specialist. The Code Deployment/Production Support Engineer must understand and comply with the process procedures, assist other members of the IT organization in complying with these procedures, and provide metrics reports. Provides improvement recommendations to their respective processes.         </p> <p data-bbox="610 772 821 800"><b>Responsibilities:</b></p> <ul data-bbox="618 806 1516 1157" style="list-style-type: none"> <li>• Maintaining source control libraries</li> <li>• Deployment of approved code to QA, UAT and Production environments</li> <li>• Planning of releases with to application, web and database servers</li> <li>• Supporting the release management team on code version reporting</li> <li>• Supporting the problem, incident and region management teams with data fix and code synchronization</li> <li>• Creating process standards</li> <li>• Documenting processes</li> <li>• Performs routine assignments in a professional job progression</li> <li>• Uses existing procedures to solve routine or standard problems</li> <li>• Receives regular instruction, guidance and direction from others</li> </ul> <p data-bbox="610 1188 773 1215"><b>Qualifications</b></p> <ul data-bbox="618 1222 1528 1976" style="list-style-type: none"> <li>• Bachelor's degree in Computer Science, a related field or equivalent work experience required</li> <li>• Minimum of 2-3 years of experience in systems engineering role</li> <li>• Excellent written and verbal communication skills</li> <li>• Strong interpersonal skills</li> <li>• Ability to excel working independently as part of a geographically dispersed team</li> <li>• Ability to manage multiple tasks simultaneously while meeting project objectives</li> <li>• Ability to work in a fast-paced team oriented environment</li> <li>• The ability to quickly absorb knowledge, document, and cross train other team members</li> <li>• 2-3 years ITSM experience desired</li> <li>• IBM WCM Admin (syndication, ACL)</li> <li>• UNIX Administration (AIX), Oracle Administration, Windows Administration</li> <li>• Progress Roundtable</li> <li>• Autosys, Unix scripting, SQL</li> <li>• Strong understanding of the FTP process</li> <li>• Knowledge of the full software development lifecycle</li> <li>• IBM WebSphere Portal Administration</li> <li>• PVCS Release Management (PCLI)</li> <li>• Data Explorer</li> <li>• Remedy ticket creation</li> <li>• ANT, Jenkins</li> </ul>

- Acme deployment interface
- Past experience in a service support role
- Knowledge of the full software development lifecycle
- Experience working for software product development company
- Experience in Source Code control management
- Experience in Metric gathering and reporting
- Meeting facilitation experience
- Experience working with colleagues based in remote locations
- Understanding of ITIL Service Transition and Service Operation

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Job Title	Company Name and description
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[IS Programmer](#)

[Hastings Manufacturing Co](#)

Hastings, MI

Job ID:

Posted: February 5, 2018

*The information below is intended to describe the general content of and requirement for the performance of this job. It is not to be construed as an exhaustive statement of the essential functions.*

**Position Summary (Mission):** 1. The Programmer is primarily responsible for enhancements and upgrades to the Friedman Software System which provides ERP transaction and reporting capability to the Company. As such, the programmer will assist the programming efforts of the IT Director and Sr Programmer using RPG and RPG embedded SQL to maintain the smooth and seamless operation of what has become a legacy system from the Friedman installed software.

**Essential Functions and Responsibilities:** (Duties include but are not limited to)

1. Develops application software using approved programming languages.
2. Implements approved changes to application software to maintain current standards, correct problems, modify or enhance applications function.
3. Participates in the design and selection of application software to develop skills and knowledge.
4. Adheres to department policies, procedures and standards in the development and implementation of software.
5. Participates in the definition of functional and technical requirements for application software to develop skills and knowledge.
6. Modifies acquired application software using tables, profiles and other vendor supplied customization tools to reflect approved changes specified by the users.
7. Prepares application software procedures and documentation for usage, operation, backup and recovery, problem resolution, shutdown and initialization, and process automation in cooperation with technical support and operations staff.
8. Documents new programs or changes to existing programs.
9. Analyzes reasons for failure and revises assigned programs and/or procedures as necessary.
10. Prepares change control documentation.
11. Prepares audit and internal control procedures.
12. Tests application software to assure accuracy, integrity, interoperability and completeness to achieve desired results of the end user.
13. Trains user and operations staff and validates ability to use and run applications.
14. Documents testing and training results.
15. Establish an environment and culture that promotes safety in the workplace.
16. Work with peers, superiors and subordinates to insure the development and execution of the department/operating plan.
17. Other duties as assigned.

**Education, Skills & Experience Required:**

1. We expect all team members to exhibit our guiding principles – Respect, Dedication, Integrity, Teamwork and Positivity.
2. Bachelor's degree in IS related field with MRP experience and training
3. Minimum of 5 years of progressive experience in RPG/Imbedded SQL in a manufacturing environment.
4. Proficiency in RPG, RPG embedded SQL programming and fourth generation database query tool experience
5. Some experience with an ERP software solution, either through implementation or significant upgrades to an existing system.

6. Proficiency in AS-400/Power 8.
7. IBM Power 8 hardware experience with distributed wireless connectivity in a LAN/WAN environment is necessary.
8. Excellent verbal and written communication skills.
9. Proficiency in MS Office including Word, Excel, Power Point and Outlook.

**Work Environment**

The programmer job operates mainly in an office setting. This role routinely uses standard office equipment such as computers, phones, photocopiers, filing cabinets and fax machines.

**Physical Demands**

This is a largely sedentary role; however, some filing is required. This position is performed within a production facility and may require interaction with employees in the production area. This position would require the ability to lift files, open filing cabinets and bend or stand on a stool as necessary. Individuals may need to sit or stand as needed. This position may require walking primarily on a level surface for periods of time as well as reaching above shoulder heights or below the waist or lifting as required to file documents or store materials throughout the workday. Proper lifting techniques are required. This position may occasionally lift up to 25 pounds for files and computer printouts.

Send resume to [ssemrau@hastingsmfg.com](mailto:ssemrau@hastingsmfg.com)

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Job Title	Company Name and description
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[IS Application Development Specialist](#)

**Job ID:**

Posted: February 14, 2018

[Children's Hospital of the King's Daughter](#)

Chesapeake, VA

Under the general direction of an IS Manager, provides support of CHS-developed computer applications to departments throughout CHS. Provides support of CHS-developed computer applications by designing, coding, maintaining and enhancing CHS-developed applications to meet the needs of the departments.

**Experience, Education and Training Minimum:** Bachelors Degree in Computer Science, MIS or related discipline. Work experience required based on level of job entry. Less than 2 years work experience in this field – entry level. 2-4 years work experience in this field – junior level. Greater than 4 years work experience in this field – senior level.

Design, Develop, Configure, Implement and Support a broad spectrum of Interface/Integration solutions between Clinical Decision Support Systems with the goal of getting the right information to the right teams at the right times.

- Experience working in the Microsoft Visual Studio Development Suite
- Experience working with various integration products such as Connexall, Cloverleaf, Phillips IBE
- Experience integrating various clinical decision support apps such as Cerner, Epic, Phillips
- Excellent Understanding of the following messaging standards/specifications for integration
  - FHIR, SMART on FHIR
  - HL7
  - ANSI X12
- Familiarity with Windows, AIX/Unix, MS-SQL, Oracle, SFTP, Tcl, PowerShell

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Job Title	Company Name and description
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[JAVA Application Server Administrator](#)  
**Job ID: 2296**

Posted: March 15, 2018

[Costco](#) Issaquah, WA

This position is responsible for the support, installation, configuration, and monitoring of Java Application and Web servers. These servers run primarily on Red Hat Linux as well as some IBM AIX hosts. This is not a Developer position.

**Tasks and responsibilities**

- Provides operational support for WebSphere Application Server, IBM HTTP Server (IHS) and other products supported by the middleware team.
- Delivers project based work to agreed target dates. Notify project manager and engineer of any roadblocks.
- Works with vendors, business and application development teams, and other technical teams to meet the needs of the project.
- Installation, configuration and monitoring of all application and web servers.
- Participates in rotating on-call support 24x7 and be available to work weekends and/or holidays, as necessary.
- Works with Engineers to implement and support project's infrastructure design.
- Monitors load tests, perform deploys, review logs, and various other tasks maintaining the middleware portfolio.
- Seeks opportunities to learn, automate, document, share, educate, and improve processes where appropriate.
- Follows corporate security standards and best practices, including the promotion of awareness on current threats.
- Understand and adhere to Costco's project methodology and framework.
- Understand and adhere to Costco's Mission Statement and Code of Ethics.
- Assists in other areas of the department and company as necessary.

**Required skills, abilities, and certifications**

- Team player – friendly, communicative, open, honest, thoughtful and committed. Must work cooperatively with others, sharing ideas and collaborating and ultimately putting team goals first.
- Minimum of two years experience supporting products running on AIX or Linux servers.
- Minimum of one year shell and/or Jython scripting.
- Minimum of one year supporting production java application server environments, preferably IBM WebSphere or Liberty but will accept WebLogic, JBoss, Tomcat, Oracle AppServer, or iPlanet experience.
- Must be proficient with OS utilities such as vi, top/topas, crontab, nslookup, ifconfig, and ssh to troubleshoot issues.
- Fundamental networking knowledge

**Recommended skills, abilities, and certifications**

- Unix administration or certification
- IBM WebSphere Application Server certification
- WebSphere Commerce Server experience
- LDAP/Oracle/DB2/MQ integration
- Container & Cloud Technologies
- Experience with monitoring tools
- SSL/SSO experience
- Jython, JACL, and/or PERL scripting

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Job Title	Company Name and description
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[Test Engineer/System Integration Air Traffic Control](#)

**Job ID: 652141**

Posted: April 10, 2018

[Leidos](#)

Atlantic City, NJ

Leidos is seeking a Test Engineer / System Integration who will be a member of a dynamic team working on Federal Aviation Administration's ERAM technology, which is the heart of the Next Generation Air Transportation System and the pulse of the National Airspace System helping to advance our transition from a ground-based system of air traffic control to a satellite-based system of air traffic management. ERAM is vital to the future of air navigation, providing the foundational platform required for FAA to enable NextGen solutions, via modernization programs such as System Wide Information Management, Data Communications, and Automatic Dependent Surveillance-Broadcast. ERAM will provide benefits for users and the flying public by increasing air traffic flow

**Responsibilities:**

Working both as a member of a team and independently the successful candidate will be:

- Modernizing the air traffic control tower equipment by improving the exchange of electronic flight data and implementing electronic flight strips. Development of CR Verification test plans/procedures
- Development/test/validation of test scenarios
- Test Execution in the Lab and Virtual Test Lab (VTL)
- Data analysis necessary to verify test results and PR fixes
- Identify software and system issues working across the various system functions and threads
- Deliver high quality work products on or ahead of schedule.
- Follow all documented test processes.
- Meet or exceed all individual and team objectives/milestones.
- Use the most efficient methods to deliver a product, following test processes.
- Maintain a team oriented and positive attitude.

**Qualifications:**

- Typically requires a Bachelor's of Science degree in a related discipline such as Electrical Engineering or Aeronautical Engineering with 2-4 years of professional experience; or less than 2 years of professional experience with a related Master's degree.
- Excellent communication and interpersonal skills
- Demonstrated technical integration skills in prior work performed
- Understanding of Linux, AIX or other UNIX type operating system
- Test or similar technical experience working with complex systems
- Demonstrated success working in a team oriented environment
- Ability to work in a group or independently to ensure team goals are met
- Ability to perform in a fast paced environment
- Additionally, the following skills(s) experiences are preferred:
- ERAM/Data-Comm Project experience
- Knowledge of deploying of Air Traffic Control Systems
- Knowledge and understanding of how to test complex systems
- Experience preparing test plans & procedures
- Experience in lab test execution
- AT Simulation experience
- Problem Determination / Data Analysis
- FAA Air Traffic Domain knowledge

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Job Title	Company Name and description
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[Junior Product Support Engineer](#)  
**Job ID: 18473**

Posted: April 24, 2018

[FICO](#) Miami, FL

Job Responsibilities

- Responding to and resolving client’s service requests in accordance with contractual requirements.
- Maintaining timely, complete, and accurate problem status data.
- Resolving routine and complex end-user problems in assigned product areas.
- Replicating client-reported problems.
- Authoring technical notes and/or white papers for product knowledge base.
- Acting as the voice of our customers within the organization.
- Assisting colleagues involved with prospects or new client implementations and passing on product knowledge to new or existing colleagues via training workshops and/or presentations.
- Interact extensively with developers, both from our customer base and within FICO.
- Identify opportunities and suggest changes to enhance working practices and improve customer support experiences.

Qualifications:

- Bachelor’s degree in Computer Science Engineering or equivalent.
- Knowledge of reading heap and thread dumps.
- Knowledge of reading databases trace files.
- Knowledge with performance tuning applications.
- Knowledge troubleshooting multi-tier enterprise applications, relational databases and good knowledge of SQL, PL/SQL.
- Knowledge of Windows, Unix, AIX, or Red Hat Linux operating systems.
- Displays an understanding of process knowledge, for e.g. managing and tracking requirements, design, etc.
- Knowledge of Object Oriented Design.
- Knowledge of or experience with Java programming and web applications strongly preferred.
- Knowledge of XML, SOAP, or REST strongly preferred.
- Exposure to cloud-based solutions (AWS), openshift, docker, Kubernetes strongly preferred.
- Fluency in English and Advanced Spanish language skills required.

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**Job Title****Company Name and description**[iSeries Systems Engineer](#)**Job ID: 180002144**

Posted: June 6, 2018

[Station Casinos](#)

Las Vegas, NV

Responsible for all aspects of iSeries system administration. Responsibilities include but are not limited to the design, standardization and documentation for all iSeries configurations. Responsible for all connectivity scenarios and systems performance issues. Responsible for all hardware, system software and utilities functionality, enhancements, and upgrades. Performs responsibilities in accordance with all Company standards, policies, and procedures.

***Qualifications***

1. Ability to communicate effectively with Guests, Team Members and Management in both written and verbal form.
  - Extensive knowledge of iSeries architecture, hardware, software and utilities.
  - Excellent problem determination skills relating to iSeries system hardware, device configuration, and communications.
  - Thorough understanding of iSeries connectivity scenarios.
  - Experience providing high availability in a multi-iSeries environment.
  - Ability to program in Command Language.
  - Experience in project planning techniques and resource coordination.
  - Ability to cooperatively develop department standards and practices in the iSeries area, and to adhere to the standards and practices that are in place.
  - Must be able to travel between properties and have reliable transportation.
  - Available to provide 24-hour support and work a variety of hours to include evenings and weekends.

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**Job Title****Company Name and description****IT Help Desk Specialist**EJ

East Jordan, MI

**Job ID: 275**

Posted: June 6, 2018

Troubleshoots computer problems, determines their source, and advises on the appropriate action. This includes receiving, prioritizing, documenting, and actively resolving end user help requests.

**ESSENTIAL DUTIES AND RESPONSIBILITIES** include the following. Other duties may be assigned.

- Initial point of contact for all IT Department technologies. Need to have a good understanding of how to troubleshoot all appropriate technologies:
  - Personal computers hardware expertise
  - Windows 7/10 operating systems expertise
  - Printer troubleshooting
  - PC and Printer connectivity
  - Good understanding of networking principles, such as TCP/IP
  - Citrix Terminal server workstation troubleshooting
  - IBM iSeries client
  - Security principles
  - Lotus Notes client configuration
  - Office 365
- Daily operations responsibilities:
  - New Hire/Termination security setup/removal
  - Troubleshooting
  - New equipment purchases
  - Maintain supplies
  - Hardware upgrades
  - Software upgrades
  - Asset tracking -- Hardware and software
  - Equipment configuration
  - Equipment specification -- digital cameras, printers, laptops, PCs
  - New application recommendations/research
- Miscellaneous continuous improvement projects
- Answers user questions in person, via e-mail or by phone related to all IT Department responsibilities, and documents all calls and solutions
- Provides a high level of customer service by being responsive and courteous to customers, and following up to ensure problems are resolved
- Serves as a liaison between the user community and the IT Department to resolve questions and issues
- Communicates with users and other IT staff about status of issues, and share solutions and best practices
- Tests implementation of a technology, which may require a test plan, test conditions and user participation for quality assurance
- Recommends solutions for repetitive problems and IT Help Desk processes and procedures
- Responsible for quality of service, security, resilience, and monitoring of local network
- Keeps current regarding relevant technology changes and makes self-development a priority
- Maintains professional and respectful relationships with contact people including users, other IT personnel and vendors

**QUALIFICATIONS**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations

may be made to enable individuals with disabilities to perform the essential functions.

**EDUCATION and/or EXPERIENCE**

A technical Associates degree; a one-year certificate from a technical school; and six months related experience and/or training; or equivalent combination of education and experience. The Areas of Responsibility above outline the desired technical skills.

- CompTIA A+ certification preferred
- Apple iOS experience preferred
- Cisco CENT a plus

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Job Title	Company Name and description	
<p data-bbox="107 170 570 226"><a href="#">Engineer – Open Systems Linux and UNIX</a></p> <p data-bbox="107 233 282 260">Job ID: 99638</p> <p data-bbox="107 302 350 329">Posted: June 18, 2018</p>	<p data-bbox="610 163 959 191"><a href="#">Cincinnati Children's Hospital</a></p>	<p data-bbox="1084 163 1260 191">Cincinnati, OH</p> <p data-bbox="610 226 1500 344"><b>PURPOSE OF POSITION:</b> Research, design, implement, and troubleshoot information systems and technology solutions in support of business needs. Document troubleshooting procedures, operations manuals, and user guidance.</p> <p data-bbox="610 380 813 407"><b>Responsibilities</b></p> <ul style="list-style-type: none"> <li data-bbox="610 413 867 441">-Project Management Participate in the design, development, and implementation of new and enhanced application requests. Identify the appropriate resources needed to complete small projects. Support the communication between internal and external parties on project related issues and developments. Participate in developing and managing project plans. Determine the scope and complexity of small to midsized projects. Work with cross functional teams.</li> <li data-bbox="610 447 1520 617">-Development Analyze, design, implement, and maintain moderately complex systems that greatly improves clinical care and patient management. Support system testing. Document testing outcomes. Work to develop technical solutions. Work to design, write, and prepare complete user and technical documentation. Analyze existing documentation and provide corrections and enhancement. Utilizes Development lifecycle process, operating procedures and documentation to implement and support system solutions.</li> <li data-bbox="610 623 1520 1194">-Production Support Provide technical support and problem resolution assistance for production and process issues. Troubleshoot and decipher error messages. Identify required resources to resolve minor to midsized issues. Utilizes appropriate Change Control methods to implement system solutions. Serve as a resource person for and as a liaison between Cincinnati Children's departments and Information Services. Support departmental efforts to improve customer satisfaction. Evaluate and monitor system performance and functionality to avoid potential issues as well as gathering information for future development needs or feasibility studies. Participate in on-call support rotation and handle incident resolution, problem determination and resolution during that time.</li> <li data-bbox="610 1201 1500 1472">-Customer Service Ensure outstanding end-user support is provided, including ongoing monitoring of Service Level Agreements for incident management and collaboration with other areas to ensure customer-centered incident management and support. Adhere to and promote continual adoption of change management policies and procedures. Model outstanding customer service behavior, including timely and effective follow-up with customers. Always maintain CCHMC's service standards of being Courteous, Attentive, Respectful and Enthusiastic team members, and Safe (CARES).</li> <li data-bbox="610 1478 1520 1749">-Miscellaneous Develop knowledge and professional skills through cross-training, literature and attendance at department meetings and vendor education. Develop and maintain positive relationships, both internal and external to CCHMC. Motivate people and encourage teamwork. Work well with others and fosters a positive team environment. Prepare oral and written presentations. Conduct and participate in instructional seminars. Develop expertise in several Cincinnati Children's computer-based systems. Perform other duties as assigned.</li> </ul> <p data-bbox="610 1780 894 1808"><b>Skills &amp; Competencies</b></p> <ul style="list-style-type: none"> <li data-bbox="610 1814 1479 1898">-Project Management Ability to implement projects. Ability to take direction and anticipate issues and potential technological and resource constraints.</li> <li data-bbox="610 1904 1520 1988">-Judgment Recognizing when sufficient information has been obtained to make a decision; evaluating available alternatives and using sound thought processes</li> </ul>

and relevant experience to make the optimal choice in a timely manner; making difficult decisions even in highly ambiguous situations.

·Diversity Appreciation

Understanding and showing respect and appreciation for the uniqueness of all individuals; leveraging differences in others' perspectives and ideas; appreciating cultural differences and adjusting one's approach to successfully integrate with others who are different from oneself.

·Independence

Pursuing work with little supervision or assistance; directing one's own efforts.

·Professional Demeanor

Demonstrates an independent work initiative, sound judgment, diplomacy, tact and professional demeanor.

·Communication - Advanced

Excellent verbal, written and interpersonal communication skills.

·Technical

Knowledge of Windows based hardware and software. Can apply theories, concepts, principles and techniques to handle a broad range of tasks and situations with limited guidance.

**Required:**

·Associate's Degree in a related field or equivalent experience

**Preferred:**

·Bachelor's Degree in a related field

·Related Experience

·Knowledge of one or more of the following technologies/methodologies: Linux, Unix (AIX), DevOps tools (Chef), KVM, PowerVC and VIOS.

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Job Title	Company Name and description
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[Chef UNIX Systems Engineer](#)

**Job ID: 36070**

Posted: June 18, 2018

[Navy Federal Credit Union](#)

Vienna, VA

The UNIX Systems Engineer is a technical resource with an intermediate to advanced level of skills in the areas of Chef and UNIX systems engineering, architecture, deployment, configuration, and management.

**Required Knowledge, Skills and Abilities:**

Your success with attaining and performing the required skills and abilities will be enhanced if they consist of the following:

- Experience with Chef as an enterprise tool, including cookbook development and management of Chef infrastructure
- Strong scripting skills – Ruby, Python, Bash and/or Perl
- Intermediate to advanced systems administration skills with UNIX systems in an enterprise environment, to include Red Hat Enterprise Linux and/or AIX
- Experience with server administration technologies, such as LDAP, DNS, DHCP, SMTP
- Excellent decision-making, problem-solving and collaboration skills
- Excellent communication and documentation skills
- Strong organization skills with emphasis on detail and follow-up

**Desired Knowledge, Skills and/or Abilities:**

- Experience with Windows Server Administration
- Knowledge of IBM AIX virtualization technologies and hardware
- Knowledge of VMWare Virtualization technologies
- Knowledge and experience with Red Hat Satellite
- Experience with cloud deployment technologies
- Familiarization with Cisco Unified Computing System Administration

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